



FACT SHEET

Five Minute Sell

PARTNER® Advanced Communications System

A key system for voice communications that is simple to use, affordable, and comes with so many standard features: incoming Caller ID, 5-party conferencing, built-in speaker phone, Direct Inward Dialing, fax management and more. PARTNER also offers powerful options for messaging, support for T1, and wireless communication. This 5-minute sell reflects features available on Release 7.0.

PARTNER ACS



PARTNER 34D telephone



PARTNER 18D telephone



3910 Wireless Telephone



PARTNER 34D Telephone w/Call Assistant



Capacities

Stations/endpoints: Max: 48

Trunk capacity: 31

Trunks Supported: Loop start, Fractional T1

Latest Release

PARTNER ACS R7 (Aug. 2004) delivers: fractional T1 support (16 channels), Cell Phone Connect, Direct Inward Dial, Remote Call Forwarding, Unified Messaging (voicemail to e-mail), built-in backup & restore and 5 lines/9 extensions on the processor module.

Telephones

Wide range of voice terminals with Dual Purpose Station Ports, choice of two colors.

Buyer profile

- Small business that needs 5-25 extensions, (up to 48 extension maximum)
- Looking for the best value for their money
- Wants plug and play voice telephony functionality
- Wants a flexible, easy to use key system with full business features and line appearances

Key Benefits and Applications

User Features — PARTNER ACS has a robust array of built-in features that users need most: hold, forward, transfer, call park/pickup, bridging, screening, speed dial, auto dial, etc.

Caller ID — Caller name and number display are standard.

Conferencing — Conferencing for up to 5 parties.

Dual Purpose Station Ports — Easily plug in tip/ring devices (standard telephones, fax machines, credit card readers or modems).

Messaging — Choice of 2 messaging systems:

PARTNER Voice Messaging — 2 ports, 4-12 mailboxes, 10-30 minutes of storage per mailbox. Basic features.

PARTNER Messaging — 2,4, or 6 ports, 200 mailboxes, 100 hours of storage. Over 100 features. Forward voicemail messages to your e-mail.

Wireless — Connect up to 10 Avaya 3910 Wireless Telephones, providing in-building mobility and flexibility.

Remote Call Forwarding — Calls that come into the PARTNER system can be forwarded to external numbers.

Cell Phone Connect/Outcalling — Ring both your office phone and your cell phone, or other phone, simultaneously when a call comes in. Forward calls to an external number, like a cell phone, or be notified when you have voice messages waiting for you.

T1 — PARTNER ACS supports fractional T1, up to 16 channels. Running phone lines over a T1 digital line is generally more cost-effective than multiple individual lines.

Value and Reliability — PARTNER ACS is a tried and proven solution, delivering value to more SMBs than any other solution in its class.

Growth and Investment Protection — PARTNER ACS has a modular design and simple upgrades via PCMCIA cards. Stations, lines and capabilities can be added “as needed.”

PC Administration and Diagnostics — Optional PC administration with Windows®-based PC software.

Backup & Restore — System-wide backup & restore functionality, via PCMCIA card or directly to the internal non-volatile memory, without the need for an additional PC.

Customer Service — Built-in features such as Caller ID, and optional applications, such as Screen Pops, help businesses deliver personalized service.

Ordering Codes

PARTNER ACS Hardware & Modules		Wireless Headsets	
700316474	PARTNER ACS R7.0 509 Processor Module (no RAC included)	700382468	ABT-34 Bluetooth Headset System
700216054	PARTNER ACS R6.0 Basic 308 Processor Module (no RAC included)	700373301	AWH-54 Wireless Headset
700374275	PARTNER ACS Small Office Edition (no RAC included)	700420334	AWH-75 Wireless Headset
700252455	PARTNER ACS R6.0 Upgrade / RAC Card	700420276	AWH-450N Supra Elite Wireless Monaural Headset
700317035	PARTNER ACS Backup / Restore / Remote Access Card (RAC)	700420300	AWH-460N Supra Elite Binaural Wireless Headset
107932071	PARTNER ACS Backup / Restore Card (non-RAC)	408346146	Avaya HL10 Telephone Headset Lifter (needed on all AWH & ABT units for remote answer capability)
108358722	PARTNER ACS ASA/DXD PC CARD	Call Accounting Solutions	
700291834	PARTNER R6 (only) API PCMCIA Card	700372204	eCAS Essentials
700369986	PARTNER R7 (only) API PCMCIA Card	407349281	eCAS Initialization & Training
107801243	PAR ACS 2 SLOT CARR	700208929	eCAS 2 hr. Remote Training
700229818	PAR ACS 5 SLOT CARR R2 w.Cover	700177934	Call Accounting Connectivity Kit
108463001	308EC Expansion Module	Paging Equipment	
108098070	400EC Expansion Module	408186005	5-Watt Self-Amplified Horn
108773896	012E Expansion Module	408186062	10 Watt 70V Amp
700241813	T1 Module	408186070	35 Watt 70V Amp
PARTNER ACS Messaging Solutions		408186088	100 Watt 70V Amp
700323207	PARTNER Messaging R7 Module	408184059	Round Ceiling 70V Speaker
700262454	2 Port License Card for PARTNER Messaging R1 / R6 / R7	408185981	EZ Install 1/4 Watt 70V Speaker
700262462	4 Port License Card for PARTNER Messaging R1 / R6 / R7	408184117	15 Watt 70V Horn
700262470	6 Port License Card for PARTNER Messaging R1 / R6 / R7	408184133	30 Watt 70V Horn
700329295	PARTNER Messaging R7 Upgrade Kit (used to upgrade R1/ R6 to R7)	408187169	35-Watt Attenuator 70V
700226517	PARTNER Voice Messaging (PVM) R3 4 MAILBOXES	405891698	UPAM (Universal Paging Access Module)
700226525	PARTNER Voice Messaging (PVM) R3 12 MAILBOXES	Miscellaneous	
PARTNER ACS Telephones		107881435	Partner ACS Contact Closure
700340169	PARTNER 6B display set - Black	107849390	Off Premise Range Extender (OPRE)
700340185	PARTNER 6B display set - White	408466555	Partner Doorphone
700340193	PARTNER 18B Display set - Black	408466563	Universal Doorphone Controller (second doorphone 408466548)
700340219	PARTNER 18B Display set - White	407552389	Partner/Merlin Alert (horn/bell/chime)
700340227	PARTNER 34B Display set - Black	406271395	Partner A/C Powered Strobe
700340243	PARTNER 34B Display set - White	101095	3160 CSU / DSU
700353618	PARTNER Call Assist 48 Button DSS - Black	107369316	DB15 -> RJ48 Cable
700345515	PARTNER Call Assist 48 Button DSS - White	Power Protection	
PARTNER ACS Wireless Telephones & Accessories		407939461	Power Surge Protection - 147D AC/LINE (was the old Panamax 8 Com/Data unit)
700305113	AVAYA 3910 Wireless Telephone	407228923	Power Surge Protection - 146C 4LN (was the old Panamax CO 4x4)
700313059	AVAYA 3810/3910 - AD970 AC Adapter for Charger	407568146	Power Surge Protection - 146D 15AMP IROB (supports 2-ACS sets)
700313067	AVAYA 3810/3910 - BT2499A Battery (800MAH)	700395668	350VA Standby UPS
700313075	AVAYA 3810/3910 - EXP9660 Wall Mount Plate	700395676	500VA Standby UPS
700313083	AVAYA 3810/3910 - EXP9702 Belt Clip	700395684	700VA Standby UPS
700313091	AVAYA 3810/3910 - EXP9704 AC Adapter for Base Unit	700427065	500VA Line Interactive UPS
700313109	AVAYA 3810/3910 - EXP9783 Leather Carrying Case	700427073	750VA Line Interactive UPS
700313117	AVAYA 3810/3910 - EXP9785 Charger (w/o AC Adapter)	700427081	1000VA Line Interactive UPS
407720739	Trans Radium Mobility Headset (requires adapter cord, 408121085)	700019300	2000VA On-Line UPS
407713718	Trans Supra Mobility Headset (requires adapter cord, 408121085)	Speakerphones	
408121085	Headset Adapter Cord	700373533	Polycom SoundStation2
		700373541	Polycom SoundStation 2 EX
		700373558	Polycom SoundStation2 EX - extended mics

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